

Notice of technical migration - Potential Service Interruption

HCI Solutions is hereby informing customers of the upcoming migration of the WebApps and end-points located under the domain **<https://apps.hcisolutions.ch>**. The following applications are located under this domain: MyProducts, MyCatalog, CompendiumPortal, SDS/DoC and HCI Login.

The planned work entails a DNS change to a new Web security solution that will take place during the **week of 17.08.2026**. The migration will be transparent to Web browsers used to access those WebApps. For clients systems that may access directly end-points under the domain apps.hcisolutions.ch, for example the SDS/DOC endpoint to download Safety Data Sheets or Declaration of Conformance documents (<https://apps.hcisolutions.ch/sds/pnr/xxxxxxx/doc>), special care must be taken to avoid service interruption:

- The domain apps.hcisolutions.ch will resolve to a new public IP address
- A new SSL certificate will be issued by CA Amazon RSA 2048 M01 for this domain
- The new security solution requires TLSv1.2 or TLSv1.3 with one of the following cyphers

Status	TLS version	Strength	Cipher suite	Key exchange / group
Preferred	TLSv1.3	128 bits	TLS_AES_128_GCM_SHA256	Group X25519MLKEM768
Accepted	TLSv1.3	256 bits	TLS_AES_256_GCM_SHA384	Group X25519MLKEM768
Accepted	TLSv1.3	256 bits	TLS_CHACHA20_POLY1305_SHA256	Group X25519MLKEM768
Preferred	TLSv1.2	128 bits	ECDHE-RSA-AES128-GCM-SHA256	Curve 25519 DHE 253
Accepted	TLSv1.2	256 bits	ECDHE-RSA-AES256-GCM-SHA384	Curve 25519 DHE 253
Accepted	TLSv1.2	256 bits	ECDHE-RSA-CHACHA20-POLY1305	Curve 25519 DHE 253

- To be future proof, the paths in the URLs must be in lower case (UNIX style).
Example: <https://apps.hcisolutions.ch/sds/pnr/xxxxxxx/doc> instead of <https://apps.hcisolutions.ch/SDS/pnr/xxxxxxx/doc>.

Please review carefully the above requirements to ensure that the migration will be transparent to your systems. Should you have any questions regarding this planned work, please contact hotline@hcisolutions.ch.